

# HFHC!

No 0039 • JANUARY 2026 • FREE!



## HFHC ONE TEAM SPECIAL EDITION!



### Super Seasonal Celebrations!

see back page for all the pictures



See inside: how our incredible ONE TEAM is key to delivering exceptional support

# HFHC's ONE TEAM



**Our incredible colleagues are key to delivering exceptional care and support.** Our uniquely collaborative approach - ONE TEAM Working - is at the heart of everything we do, providing the best possible care in a positive and creative working environment for colleagues. We build a bespoke team around each individual we support to reflect their personal preferences and aspirations, and their needs are met with specialist training where appropriate. Our ONE TEAM approach and data informed care support each individual to live their life to the fullest, encouraging them to try new things, develop essential life skills, connect with their communities, and enjoy an 'ordinary' life on their terms.



## Going the extra mile...

Every day, colleagues go above and beyond to support the individuals to achieve personal goals and create lasting memories.

This can be something seemingly so small, yet means the world to the individual. This includes; the colleague who coaches football in their own time; the colleague who went above and beyond to inform and reassure parents while their son was taken ill and in hospital, staying multiple nights with them for consistency and support; the colleague who made someone's 21st birthday party away from home the best it could possibly be; the colleague who brought their horse to a birthday party on their day off. These are just a few examples from a very long list!



## Compatibility is key...

Matching personalities, understanding preferences and working collaboratively towards long term aspirations are just as important as understanding someone's health and social care needs. A colleague's strengths and interests can be key to their successful relationship with the individual they are supporting, whether this is a love of music, football or Harry Potter!

## Understanding what's needed...

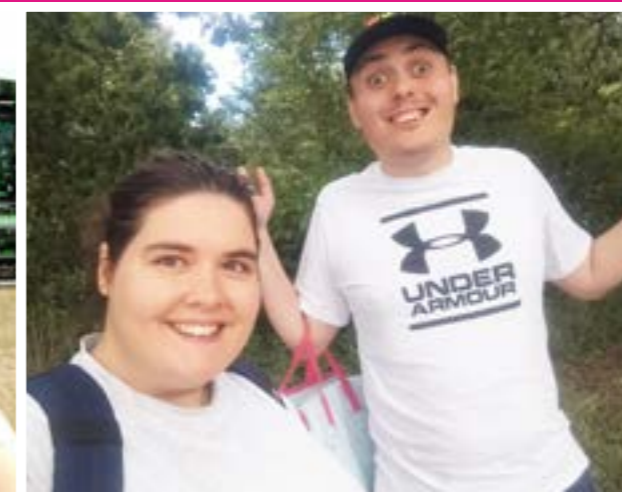
Even when people take part in the same activity, their goals may be completely different - so it's important that the right colleague is supporting the individual to meet that outcome. For example, someone who wants to swim lengths in the pool may be best supported by a colleague who will join them in the water and help motivate them to reach their goal. Meanwhile, another individual may seek a sensory experience from being in the pool, requiring a different style and level of support to ensure their needs are met.



For our colleagues, this is more than just a job - it's a shared purpose of making a real difference to the lives of the individuals we support



HFHC's Resource Team (above) plays a vital role in coordinating our multiple teams of colleagues, ensuring that the right support is always available and that absences are covered. Colleagues are recruited, trained and employed by HFHC, so they know the individuals they are supporting, receive tailored, ongoing training, bringing a level of consistency and understanding that agency staff cannot match.



## FABULOUS FESTIVITIES! HFHC's CHRISTMAS PARTY

The 2025 Christmas Party at Lincolnshire Showground's Exo Centre was packed with festive fun and unforgettable moments.

The venue became a winter wonderland with an igloo entrance, Christmas trees, giant candy canes and festive bunting. Activity Hub stations featured sensory snow, gingerbread decorating, present-stacking challenges and candy cane golf, while disco music and the HFHC choir sing-along filled the air with seasonal cheer.

Highlights included a delicious festive meal, visits to Santa's Grotto with presents and photo booth memories, and an exciting snowball dodgeball game that had everyone laughing.



## A FANG-TASTIC HALLOWEEN!

The 2025 Halloween Party was a spooktacular celebration! Individuals got involved from start to finish — planning, decorating and creating bewitching costumes to bring a marvellously mystical event to life.

Held at Nocton Little Leisure Centre, individuals and colleagues came together to socialise, dance the night away and take part in a range of frightfully fun activities. From digging for bones and eyeball racing to potion making and slimy sensory boxes, there were plenty of devilish delights to enjoy!



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